



FIAT CHRYSLER AUTOMOBILES

June 5, 2015

Mr. Frank Borris
Associate Administrator for Enforcement
National Highway Traffic Safety Administration
1200 New Jersey Ave., S.W.
Washington, D.C. 20590

Subject: VIN Check Digit Advisory: 2015 Jeep Renegade and 2016 Fiat 500X Vehicles

Dear Mr. Borris:

Per our discussions and according to NHTSA published guidance, e.g., <http://www.nhtsa.gov/cars/rules/import/VIN%20ERRORS.pdf>, we are informing you that approximately 18 thousand new model 2015 Jeep Renegade and 2016 Fiat 500X vehicles were built in March and April 2015 with an atypical Vehicle Identification Number (VIN). Specifically, instead of being derived via calculations per 49 CFR 565, the 9th character of the VIN ("check digit") defaulted to "0" (zero). All other VIN characters are correct and any other VIN identifications on the vehicle (per CFR Parts 567, 541 and 15 USC 1231, et. seq. for Monroney requirements) and associated paperwork (production and shipping records, invoices, and the Manufacturer's origination documents, e.g., MCO/MSO) have identical VINs and are consistent.

The only potential issue with these VINs is that they may not be recognized by some software applications. We sampled various state systems and verified that manual processing or an override is possible. However, to promote immediate solutions coupled with efficient processing and long-term recognition of the vehicles, FCA US LLC (FCA) has:

- Stopped the distribution of the affected vehicles.
- Reviewed the issue and consulted with multiple government authorities (NHTSA; select states) and filed an updated Part 565 VIN decoder.
- Consulted with NICB who will be provided with a complete list of all VINs for their processing. We have also asked them to broadcast an explanation letter to their affiliated insurers, law enforcement, etc.
- Consulted with AAMVA and discussed NMVTIS implications. They will broadcast an explanation letter to the affiliated state DMVs, etc. Upon request, FCA will provide a state-specific VIN list.
- Consulted with HLDI and they have broadcast an explanation letter to their affiliated insurers.
- Consulted and contracted with IHS Automotive (Polk) for VIN decoding software modifications and application uploads for their customers for permanent VIN recognition. This specifically includes NMVTIS.
- Contracted with Experian for VIN decoding software modifications and applications.



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- Individually contacted multiple financial institutions for awareness and to understand and minimize implications within their business systems.
- Communicated facts to Automotive News, promoting accurate public information for reporting.

In each explanation letter noted above, contact information was provided either back into FCA or, for those using IHS/Polk or Experian decoding solutions, references to those companies for support.

Most importantly, to further promote transparency and a positive customer experience, FCA has notices to be provided with each affected vehicle, including FCA contact information for dedicated and direct support. In addition, we are working internally with our Business Centers and dealer body for customer messaging, awareness, and further support at point of sale.

We believe FCA is implementing a comprehensive and robust plan for these vehicles, the customers, and the commercial framework in which they will be used. Please post this onto your FTP site under "MfgMail" like similar notices and if you have any further concerns or recommendations, please call.

Best Regards,

A large, stylized handwritten signature in black ink, appearing to read "Stephen L. Williams".

Stephen L Williams
Safety Compliance & Product Analysis

attachment
cc: Coleman Sachs



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Notices provided with the vehicle for long-term consumer availability



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Dear Jeep, Renegade Customer:

Some 2015 Jeep® Renegade vehicles were built with an atypical 9th digit in the Vehicle Identification Number (VIN). Specifically, the 9th digit in these vehicles is "0" (zero) instead of being a calculated character (a number "0" through "9" or the letter "X").

FCA US LLC has been working with governmental agencies, insurers and financial institutions with whom you may interact to facilitate successful registration, financing and insurance coverage. This notice is provided for your convenience in the unlikely event that additional documentation is needed.

Please keep this document with your vehicle registration and insurance for the life of the vehicle.

Should you have any questions, please contact 1 (844) 900-5100 or www.Jeep.com/JeepCares

Jeep is a registered trademark of FCA US LLC



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Dear FIAT® 500X Customer:

Some 2016 FIAT® 500X vehicles were built with an atypical 9th digit in the Vehicle Identification Number (VIN). Specifically, the 9th digit in these vehicles is "0" (zero) instead of being a calculated character (a number "0" through "9" or the letter "X").

FCA US LLC has been working with governmental agencies, insurers and financial institutions with whom you may interact to facilitate registration, financing and insurance coverage. This notice is provided for your convenience in the unlikely event that additional documentation is needed.

Please keep this document with your vehicle registration and insurance for the life of the vehicle.

Should you have any questions, please contact 1 (844) 900-5100 or www.fiatusa.com/fiatcares

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